PLASTICA ALFA SRL

THE FIRM POLICY FOR QUALITY AND ENVIROMENTAL

The Company Policy sets the general aims and the commitments to achieve the goals in connection both with external requirements (improvement of one's products and services performance, customers' satisfaction, social/economical demands) and internal requirements (internal customers' satisfaction, reduction of non-conformities) besides the 8 quality principles in respect of the environment.

The aims Plastica Alfa s.r.l. intends to achieve are the following:

- ***Demands satisfaction**: required by the Customer and necessary to meet the product requirements;*
- ***Observance of the current laws**;*
- ***Constant monitoring** and evaluation of the impact on the environment in order to reduce it to a minimum;*
- ***Continuous improvement of the quality** and environment management system efficacy;*
- ***Pollution prevention**;*
- ***Garbage management**;*
- ***Costs reduction** in terms of elimination of internal and external (due to suppliers) non-conformities;*
- ***Making the individual responsible**;*
- ***Notices to the personnel** and all the operators about the Company commitment to the environment and quality.*

In connection with the aforementioned aims, the company has identified and fixed the commitments in terms of instruments, methods, resources and anything else is needed to achieve these goals.

The instruments to achieve the aims are:

- ***Keeping suitable** "Review and Audit" procedures: it helps to prevent or remove at the right time the causes of non-conformities;*
- ***Training**: it is carried out introducing the Quality regulations to all the company functions at all levels and in particular to those of managerial responsibility;*
- ***ISO 9001:2000 and UNI EN ISO 14001:2004** certificate: these are the standards which the company refers to;*
- ***Focusing on the organisation**: defining all the company aims in order to make all the functions conscious of one's own contribution to the right functioning of the system.*

***The instruments** identified as necessary to reach the company's aims are of interest to the whole organisation in an integrated company vision which manages to combine the commitment to the Quality and Environment Policy with all the other aspects of the management in a well-balanced way.*

*The **spreading** of the Quality and Environment principles to the personnel and all the operators is carried out through recurring meetings involving all the company functions in order to awaken everybody to these subjects.*

As far as regards the information to the public, the Management provides copies of the Company policy upon request (customers, suppliers, Authorities and Public bodies).

*Particular attention is paid to the **comprehension** of quality contents during the internal audits*

The Quality and Environment Policy is reviewed yearly in order to be always adequate and applicable.

La direzione

Data

15/03/2006